



Leading in a Multicultural Environment



ONLINE COURSE



Length

5 weeks



Effort

8 hours / week



Language

Taught in English

Course Content

WEEK 1

Week one explores the spheres of culture and how they are linked to human nature and personality. The weekly content will look at the different levels of culture such as artifacts and behaviors, beliefs and values, and basic assumptions.

WEEK 2

Week two explores how culture impacts management practices including strategy, structure and human resources. Participants will discover that cultural comprehension can definitely help you to reach a higher level of success in the modern world.

WEEK 3

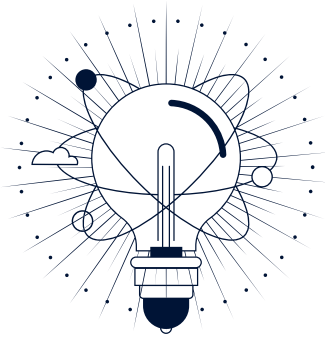
Week three covers what cultural intelligence (CQ) is and what the cross-cultural competences are. Participants will be asked to complete a survey to evaluate your level of CQ and you will learn how to interpret the results.

WEEK 4

Week four deep loots at the main team properties and how they influence team effectiveness. The weekly content will cover the main challenges that leaders might face in managing multicultural teams and, more importantly, how they should be anticipated and addressed.

WEEK 5

Week five is dedicated to the final assessment. To successfully pass the assessment, a minimum of 60% of the total points available need to be obtained. The type of assessment may range from multiple choice quizzes (MCQ) to more open response evaluations, like a case study



Learning objectives

1. Explore and understand the way culture (national, corporate, functional etc.) influences organizations

2. Evaluate and apply different approaches to managing multicultural teams

3. Identify and assess the attitudes and behaviors necessary to lead in a culturally diverse environment

4. Analyze and compare your own cultural assumptions and those of others and how this impact your leadership style